

Customer Feedback Survey

Your comments are very important to us. Please take the time to complete this survey.
Fax it at **310-496-0300** or mail it to: 3577 Overland Avenue, Los Angeles, CA 90034. Thank you!

Would you like to receive our weekly newsletter? Yes , No , E-mail: _____

1. How would you rate our telephone support/service?
Excellent , Good , Acceptable , Below average , Poor

Comments: Extremely helpful & supportive

2. How would you rate the technician(s) attitude?
Excellent , Good , Acceptable , Below average , Poor

Comments: Very friendly & patient.

3. How would you rate the technician(s) technical skills and service?
Excellent , Good , Acceptable , Below average , Poor

Comments: Fixed the problems both times!

4. How would you rate our prices?
High , Above average , Average , Below average , Low

Comments: _____

5. How did you hear about us?
Internet Search

6. If you were asked by someone to describe our services, what would you say?
Very friendly & knowledgeable staff.

7. Please provide any additional feedback or comments:
We were really impressed with the service. Especially after our first problem in February. Stephen even sent a follow-up e-mail. We felt well taken care of both times.

Name: Amanda Ross Company: AEON Tel. No: 310-414-1515

Technician: Stephen/Bruce Approx. Date of Service: February/April 2002 Invoice No: _____



Sky Computer Services
Your On-site Computer Expert and Networking Partner
3577 Overland Avenue, Los Angeles, CA 90034
Tel: 310-837-2525 Fax: 310-496-0300
Visit www.SkyITSupport.com

Amelia
4/17